## **City Environment & Natural Resources Office (CENRO)**

| Office or | City Environment & Natural Resources Office (CENRO) |
|-----------|---|
| Division: |   |

## **Service Description**

| Service<br>Provided:                          | Issuance of Environmental Clearance to Operate (ECO) [for New Establishments and establishments on the negative list] |
|---|---|
| Simple,<br>Complex, or<br>Highly<br>Technical | Simple  |
| Internal or<br>External                       | External  |
| Who may avail of Service                      | Owners, Private & Public Entities, Authorized Representatives, Pollution Control Officers (PCO)                       |

## **CITIZEN'S CHARTER**

| CHECKLIST OF REQUIREMENTS                      | WHERE TO SECURE                                     |
|--|---|
| Application Form                               | City Environment & Natural Resources Office (CENRO) |
| Unified Application Form [Latest] or BOSS Form | Business Permit & Licensing Office (BPLO)           |

| Client Steps<br>(List Of Transactions to Get<br>Service) | Fees To Be Paid | Maximum Processing Time | Person Responsible                               |
|--|-----------------|-------------------------|--|
| 1. Submission of the required                            | c/o Treasury    | 10 Minutes              | Compliance Desk Officer<br>Kathrynne Del Rosario |

| documents to the Compliance Desk<br>Officer  |              |            | Nessy Vivar   |
|--|--------------|------------|---|
|  | N/A          | 10 Minutes | Compliance Desk Officer<br>Kathrynne Del Rosario<br>Nessy Vivar |
|  | N/A          | 1 Day      | Compliance Desk Officer<br>Kathrynne Del Rosario<br>Nessy Vivar |
| 2. Claim Environmental Clearance to Operate (ECO) from the Compliance Desk Officer | c/o Treasury | 20 Minutes | Compliance Desk Officer<br>Kathrynne Del Rosario<br>Nessy Vivar |
|  | N/A          | 10 Minutes | Compliance Desk Officer<br>Kathrynne Del Rosario<br>Nessy Vivar |